
SOUTHAMPTON CITY COUNCIL
HEALTH OVERVIEW AND SCRUTINY PANEL
MINUTES OF THE MEETING HELD ON 26 NOVEMBER 2015

Present: Councillors Bogle (Chair), Furnell, Houghton, Noon (Except Minute 18) and White (Vice-Chair)

Apologies: Councillors Parnell and Tucker

13. **MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**

RESOLVED: that the minutes for the Panel meeting held on 1st October 2015 be approved and signed as a correct record.

14. **CARE QUALITY COMMISSION COMPREHENSIVE INSPECTION ACTION PLAN PROGRESS UPDATE**

The Panel considered the report of the Director of Medical Services updating the Panel on progress made against the CQC Action Plan submitted by Southern Health NHS Foundation Trust following the comprehensive inspection of the Trust in October 2014.

Katrina Percy, Chief Executive, and Chris Ash, Director of Integrated Services, Southern Health NHS Foundation Trust updated the Panel on progress with the Action Plan against the 129 recommendations highlighted in the 18 inspection reports received. In addition, John Richards - Chief Officer NHS Southampton City CCG, Joe Hannigan, Fairness Commission and Rob Kurn, Healthwatch Southampton were in attendance and, with the consent of the Chair, addressed the meeting.

The Panel noted that overall, good progress has been made against the Action Plan. However, it was acknowledged that mental health services in the City were not at the level the Trust would hope for, although improvements had been significant in comparison with last year.

The Panel discussed the improvements made and how they had been achieved. It was reported that pathways to services had been simplified whilst partnership working was improving with better access to services. It was reported that services at Southampton General Hospital now covered seven days a week. There was improved provision for feedback from staff and service users and the improved levels of engagement with the Trust were welcomed by Healthwatch Southampton. It was noted that the results of the University of Southampton research commissioned by Healthwatch Southampton could be provided to the HOSP when available.

RESOLVED

- (i) that an update on the progress by the NHS Foundation Trust on implementing the CQC Action Plan, be brought to a meeting of the Panel in Autumn 2016;
- (ii) that the Panel give consideration to the parity of esteem when discussing the Integrated Commissioning Unit led 'Mental Health Matters' review; and
- (iii) that the research commissioned by Healthwatch Southampton from the University of Southampton be circulated to the Panel when published.

15. **UPDATE ON THE DEVELOPMENT OF NEW CARE MODELS IN SOUTHERN HAMPSHIRE**

The Panel considered the report of the Director of Integrated Services (MCP West) Southern Health, updating the Panel on progress being made in developing the new model of care ('Better Local Care') to transform out of hospital care in Hampshire.

Chris Ash, Director of Integrated Services (MCP West), and Alex Whitfield - Chief Operating Officer Southern Health NHS Foundation Trust were in attendance and, with the consent of the Chair, addressed the meeting. In addition, at the invitation of the Chair, representations were heard from Joe Hannigan, Fairness Commission and John Richards - Chief Officer NHS Southampton City CCG.

The Panel heard that in Hampshire the approach to the Multi-specialty Community Provider (MCP) care model was based around GP surgeries and their registered patients, with a strong focus on self-management and prevention. There was also a commitment to simplify and shorten the pathway to specialist support even to the point of resolution at the first point of contact.

Progress in the year was outlined and it was reported that Southern Health NHS Foundation Trust were keen for South Hampshire vanguard programme monies to be used on programmes tailored for the City.

RESOLVED that the report be noted and a further report be brought back to the Panel as part of the wider picture of changes to services in the City.

16. **UPDATE ON "GETTING THE BALANCE RIGHT IN COMMUNITY-BASED HEALTH SERVICES"**

The Panel considered the report of the Director of System Delivery, NHS Southampton City CCG, providing the Panel with an update on the progress decommissioning the Bitterne Walk-In Services.

Peter Horne - Director of Systems Integration CCG, John Richards - Chief Officer NHS Southampton City CCG, and Dawn Buck - Head of Stakeholder Relations and Engagement, CCG were in attendance and, with the consent of the Chair, addressed the meeting.

The Panel were provided with a verbal update on the outcome of the CCG board meeting of 25 November 2015 and the steps undertaken since the closure of the Bitterne Walk-In Service.

When questioned by the Panel about feedback received since the closure - it was reported that no complaints had been received and that groups involved in the formal consultation had supported the alternative services. Members enquired about getting specific feedback on the 111 service and progress on transport.

The Panel also considered the revised communications and engagement plan as circulated at the meeting.

RESOLVED that updates on the following issues be included in the report on this item at the meeting of the Panel on the 28th January 2016:

- (i) transport issues; and
- (ii) the impact of the closure of the Walk-In Service, including the impact on GP Practices.

17. **PROGRESS REPORT - THE IMPACT OF HOMELESSNESS ON THE HEALTH OF SINGLE PEOPLE**

The Panel received and noted the report of the Head of Legal and Democratic Services outlining progress made with implementing the recommendations approved by Cabinet from the HOSP inquiry into the impact of homelessness on the health of single people.

The Panel were given a detailed overview regarding the progress made against individual HOSP recommendations by Matthew Waters – Senior Commissioner ICU.

It was reported that the Street Homeless Prevention Team (SHPT) were effectively working to the Housing First model, although not by name, in achieving a housing first focus especially for very vulnerable and chaotic individuals where it was recognised sustaining housing was likely to be the only outcome that might be achieved for high cost entrenched homeless individuals.

The Panel noted and welcomed the successes reported in tackling issues around homelessness in the City, including:

- integrating employment and mental health services in order to produce a more flexible way of working with some individuals,
- provision of greater access to accommodation for young people and care leavers, including the Bellevue Road unit housing young parents,
- the Healthwatch work with GPs project to reduce the stigma of homelessness, the new guidance being issued to GPs had been picked up as a national issue by the British Medical Association,
- supporting homeless individuals to work as carers in the domiciliary care market,
- successes with the “dry house / dry unit environment” where greater flexibility allowed for better management of “slip ups”,
- achievement of positive outcomes for individuals despite the challenging financial climate and high proportion of benefit sanctions.

Overall, the Panel’s perception was one of improvement and the Panel agreed not to make any further recommendations.

18. **HEALTH AND ADULT SOCIAL CARE PORTFOLIO - 2016/17 BUDGET PROPOSAL HASC 8**

The Panel considered the report of the Chair of the Health Overview and Scrutiny Panel requesting that the Panel consider the 2016/17 Health and Adult Social Care Budget Proposal, HASC 8, the Setting of Personal Budgets to meet unmet eligible social care needs; together with the information contained in the Equality and Safety Impact Assessment (ESIA) relating to the proposal.

Paul Juan, Service Manager from Adult Social Care was present and at the invitation of the Chair responded to questions from the Panel.

It was highlighted that whilst the number of individuals involved was relatively small, the impact for them could be significant. The intention was to work with individuals to support their unmet eligible social care needs in the most cost effective way. Options included: extra care housing, residential or nursing care placement or individuals topping up their Personal Budget with their own resources to remain living independently at home.

The Panel overall, having heard how assessment and reviews of Personal Budgets might be carried out, felt that whilst the proposal could produce positive outcomes for the individuals currently affected, the process needed to be carefully managed to ensure positive outcomes.

RESOLVED that feedback from the budget proposal consultation be circulated to the Panel.

NOTE: Councillor Noon declared an interest and withdrew from the meeting for the consideration of this item.

19. **MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE**

The Panel received and noted the report of the Head of Legal and Democratic Services setting out progress on recommendations made at previous meetings.